

**York County Department of Emergency Services
Communications Division**

Policy # 80.19

Subject: York Water Company Supply Events

Issued Date: April 30, 2003

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Approved By: Audrey Rychalsky, Director



Purpose

To establish a standard dispatch and notification guideline for incidents directly impacting York County's water supply.

Standard

When a call is received advising there has been an incident involving the East or South Branch of the Codorus, and the dispatcher is then advised of an event that will have an adverse effect on the water supply, the 9-1-1 dispatcher should proceed as follows.

1. Dispatch Emergency Crews as per the firebox card and 9-1-1 protocols to respond. Use the Hazmat assignment.
2. Notify York Water Company via the Water Company vadon in the CML.
3. The Water Company dispatcher will notify a water company representative to respond to the incident
4. Notify County EMA personnel, PEMA, DEP, and the Fish Commission.

The following municipalities have a portion of the East or South Branch of the Codorus running thru them. This list is a guide to help differentiate branches of the Codorus. The East and South Branch both eventually run into the streams and lakes that supply York County's water system. The West Branch does not:

Municipalities

South Branch

Codorus Twp.
North Codorus Twp.
Shrewsbury Twp.
Springfield Twp.
Railroad Borough
New Freedom Borough
Glen Rock Borough
Seven Valleys Borough

East Branch including Lake Redman & Lake Williams

Springfield Twp.
York Twp.
North Hopewell Twp.
Hopewell Twp.
Jacobus Borough

Note – Calls that are received involving bodies of water not identified in this guideline should be dispatched via protocols that have already been established, as it applies to each situation.