

## **Quality Assurance Report for 2009**

### **January- June 2009**

Number of telephone calls reviewed from January 1, 2009- June 30, 2009: 484

Police	292
Fire	39
Ambulance	153

Number of radio reviews completed from January 1, 2009- June 30, 2009: 8

### **July-December 2009**

Number of telephone calls reviewed from July 1, 2009- December 31, 2009: 722

Police	480
Fire	48
Ambulance	194

Number of radio reviews completed from July 1, 2009-December 31, 2009: 40

### **Totals for 2009**

Total number of telephone calls reviewed in 2009: 1206

Total number of radio reviews in 2009: 48