

2010 Quality Assurance Overview

January	173 calls reviewed
February	151 calls reviewed
March	187 calls reviewed
April	125 calls reviewed
May	147 calls reviewed
June	118 calls reviewed
July	133 calls reviewed
August	166 calls reviewed
September	152 calls reviewed
October	165 calls reviewed
November	176 calls reviewed
December	184 calls reviewed

Total Random Telephone Reviews for 2010 1877

Total Radio Reviews for 2010 85